



Andrew Anderson & Sons Funeral Directors

Est.1969

“Stand Sure we will look after you & your family”

STANDARDISED PRICE LIST

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

ATTENDED FUNERAL (funeral director's charges only)	£2865.00
This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.	
Taking care of all necessary legal and administrative arrangements	£1300.00
Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care	£300.00
Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at both the funeral director's branch premises or non-branch facilities.	£300.00
Providing a suitable coffin – this will be made from Veneered Oak Light Golden colour (Birnam)	£590.00
Viewing of the deceased person for family and friends, by appointment with the funeral director	£25.00
At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle	£350.00

UNATTENDED FUNERAL

This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.

Burial (funeral director's charges only)	£1800.00
Cremation (funeral director's charges plus the cremation fee) ²	£1375.00

FEES YOU MUST PAY

For an Attended or Unattended burial funeral, the burial fee . ¹	£1242.40
In this local area, the typical cost of the burial fee for local residents is:	£1242.40
For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.	

For an Attended cremation funeral, the cremation fee . ²	£750.00 - £1030.00
In this local area, the typical cost of a cremation for local residents is:	£1030.00

Please discuss any specific religious, belief-based and/or cultural requirements that you have with the funeral director.

ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES

This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include:

Additional mileage (price per mile)	£1.00
Additional transfers of the deceased person's body (e.g. to their home, to a place of worship etc.) (price per transfer)	£180.00
Collection and delivery of ashes.	£25.00
Embalming	£150.00
Funeral officiant (e.g. celebrant, minister of religion etc.)	Prices on request
Services supplied outside of normal office hours	Prices on request

The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.

¹ This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.

² In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.



CALLANDER, Funeral Home, Glenartney Road, Callander, FK17 8EB, **Tel: 01877 330398**

BALFRON, 64B Buchanan Street, Balfron, Glasgow, G63 0TW, **Tel: 01360 441023**

BRIDGE OF ALLAN, 71 Henderson Street, Bridge of Allan, FK9 4HG, **Tel: 01786 641260**

STIRLING, 90 Drip Road, Stirling FK8 1RN, **Tel: 01786 237480**

DUNBLANE (Incorporating R.N. Robertson), 100 High Street, Dunblane FK15 0ER, **Tel: 01786 822844**

Email: info@andersonfunerals.co.uk • www.andersonfunerals.co.uk



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Terms & Conditions of Business

We are members of the National Association of Funeral Directors & the Society of Allied and independent Funeral Directors and subscribe to its current Code of Practice, a copy of which is available upon request. We aim to act in a professional manner and provide a courteous, sensitive and dignified service to you.

1 Estimates and Expenses

The estimate overleaf sets out the services we agree to supply. This estimate is an indication of the charges likely to be incurred on the basis of the information and details we know at the date of the estimate. While we make every effort to ensure the accuracy of the estimate, the charges are liable to alteration particularly where third parties change their rates or charges.

We may not know the amount of third-party charges in advance of the funeral; however, we give you a best estimate of such charges in the written estimate. The actual amount of the charges will be de-tailed and shown in the final account.

If you amend your instructions, we may require your written confirmation of the changes. We may need to make an extra charge in accordance with prices published in our current price list.

We will add VAT to our charges, where applicable, and at the rate applicable when we prepare the invoice.

2 Payment Arrangements

The funeral account is due for payment within 21 days of our invoice, unless otherwise agreed by us in writing or if you option one of our fixed cost, simplified or standardised funerals when the deposit requirements and payment terms will be much shorter.

Fixed Cost Direct Funerals ~ Payment in full before funeral date. All other funeral service we require third party costs paid 2 days prior to the funeral unless otherwise agreed.

If you fail to pay us in full on the due date we may charge you interest:

at a rate of 4% above our bank's Base Rate from time to time enforce;
calculated (on a daily basis) from the date of our account until payment;

compounded on the first day of each month; and

before and after any Judgment (unless a Court order otherwise).

We may recover (under Clause 3) the cost of taking legal action to make you pay.

3 Indemnity

You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly including financing costs and including legal costs on a full indemnity basis) following any breach by you of any of your obligations under these Terms.

This means that you are liable to us for losses we incur because you do not comply with these Terms. For example, we will charge you an administration fee where we receive a cheque from you which is subsequently not honoured or if we write to remind you that an account is overdue. If we instruct debt collection agents, we may also recover from you the fees we incur.

Further details regarding these fees are available on request. We may claim those losses from you at any time and, if we have to take legal action, we will ask the Court to make you pay our legal costs.

4 Data Protection & GDPR 2018

Words shown in italics are defined in the Data Protection Act 1998 ("the Act").

We respect the confidential nature of the information given to us and, where you provide us with personal data ("data"), we will ensure that the data will be held securely, in confidence and processed for the purpose of carrying out our services. In order to provide our services, we may need to pass such data to third parties and those third parties, who are performing some of the services for you, may contact you directly. Under the Act you have the right to know what data we hold on you and you can, by applying to us in writing and paying a fee, receive copies of that data. The new GDPR regulations are dealt with by new written publications. You confirm that you have permission to also give consent to use all information you supply, including your relatives & friends, unless you specify.

5 Cooling-Off Period

The Cancellation of Consumer Contracts made in the Consumer's Home or Place of Work etc Regulations 2008 may give you the right to terminate this agreement in the cooling-off period of 14 days. If you wish the performance of the agreement to which this right applies to commence before the end of the cooling-off period, you must sign the authority in the form which will be handed to you. In the event that you exercise the right to cancel this contract during the cooling-off period, you will be required to pay a reasonable amount for goods and services already supplied.

6 Termination

This agreement may also be terminated before the services are delivered: (1) by us if you fail to honour your obligations under these Terms and (2) by you communicating to us in writing, terminating your instructions.

If we or you terminate your instructions you may, depending upon the reasons for termination, be asked to pay a reasonable amount based upon the work carried out up to the time your termination is received.

7 Standards of Service

The National Association of Funeral Directors' Code of Practice requires that we provide a high-quality service in all aspects. If you have any questions or concerns about the service we provide to you, please raise them in the first instance with our designated senior person. If that does not resolve the problem to your satisfaction the National Association of Funeral Directors through the NAFD Resolve provides a low-cost dispute resolution service, as an alternative to legal action. You can contact the Resolve at 618 Warwick Road, Solihull, West Midlands B91 1AA. The Resolve, and how it can be accessed, is explained in the leaflet entitled "Your Right to Put It Right" made available to you and on display on our premises. The Resolve provides independent conciliation.

All dates and times provided on the estimate cannot be guaranteed until final bookings are made and confirmed. Although we endeavour to provide a prompt and efficient service for you, there may be instances where, because of circumstances beyond our control, we are unable to fulfil our obligations to you on the date or time specified. Where this is the case, we will attempt to contact you in advance, using the details overleaf, and advise you of alternative arrangements.

We cannot be responsible for the performance of all third parties which may include, but not specifically, Crematoria, Councils, Grave Diggers, Ministers, Civil Celebrants, Florists, Printers, Vehicle Hire, Newspapers, Hospitals, Doctors, Coroner, Procurator Fiscal, Registrar, International Repatriation Service Providers, etc.

8 Agreement

Your continuing instructions will amount to your continuing acceptance of these Terms of Business.

Your instructions will not create any right enforceable by virtue of the Contracts (Rights of Third Parties Act 1999) by any person not identified as our client.

If any of these terms are unenforceable as drafted: -

it will not affect the enforceability of any other of these Terms; and

if it would be enforceable if amended, it will be treated as so amended.

Nothing in these Terms restricts or limits our liability for death or personal injury. This agreement is subject to Scottish Law. If you decide to commence legal action, you may do so, in any appropriate UK Court.

9 Additional legal requirements

Any inappropriate items found in a coffin during our final closing down procedure will be discreetly disposed of.

10 If additional bearers are required

Due to the size of Coffin or difficult access to the place of service then additional costs of £60 per bearer will be charged.

11 Any unclaimed items of clothing / effects

Will be discreetly disposed of after 14 days of date of death.

12 Instructions

Regarding cremated remains are to be issued by the cremation applicant and remain their ownership. Unless otherwise agreed.

13 We will update our website with funeral details

You will be asked your preferences with the information to be displayed.

14 Offers

Any special offers however presented (verbally, written, leaflet drop, virtually, perceived, etc.) will have a limited time of availability and may be amended or withdrawn without notice. This includes "Simplified Cremation" and "Direct Cremation" packages.

Disclosure of interests

- 1: The ownership of Andrew Anderson & Sons Funeral Directors Ltd is Ross Robert Anderson & Laura Anderson
- 2: There is no business or material financial interest in a price comparison website
- 3: a: There has been no material charitable donation to a third party
b: There has been no charitable contribution or payment of gratuity to a third party
c: There has been no material form of payment to a third party that does not relate to a cost incurred or a service provided by the third party on behalf of or Andrew Anderson & Sons Funeral Directors Ltd.

Registered Office;
20 Barnton Street, Stirling, FK8 1NA, Scotland

Trading addresses

Head office: Funeral Home, Glenartney Road, Callander, FK17 8EB Tel: 01877 330398

Balfron: 64B Buchanan Street, Balfron, Glasgow, G63 0TW Tel: 01360 441023

Bridge of Allan: 71 Hendersing Street, Bridge of Allan, FK9 4HG- Tel: 01786 641260

Stirling: 90 Drip Road, Stirling, FK8 1RN, Tel: 01786 237480

Dunblane: (Incorporating R.N. Robertson), 100 High Street, Dunblane FK15 0ER, Tel: 01786 822844

Mortuary: Unit 4 Geisher Road, Callander, FK17 8LX

Email info@andersonfunerals.co.uk
VAT Reg number: 198 3618 59
Company registered number: SC486723

STIRLINGSHIRE CREMATORIUM FEES

Cremation Fees effective from 1st December 2023

Adult Cremation Fee (60 minute slots with 40 minute chapel service from 10.00am)	£1030
Early Service Reduced Cremation Fee (30 minute slots with 20 minute chapel service at 9.00 & 9.30am)	£750
Children (18 and under)	No Charge

The above Cremation Fees include:

- All professional fees relating to the administration and registration of the cremation, in line with statutory requirements.
- The use of our chapel and attendance of our Chapel Assistants on the day of the service.
- The use of our media system for music before, during and after the service and a display of a halo tribute photo throughout the service. (Please contact the Crematorium Office for details of additional tribute options available).
- The scattering of ashes within our Garden of Remembrance or the preparation of the ashes for their removal, along with a Cremation Certificate. Alternatively we will look after the ashes for a period of up to 2 months before requesting final instructions.
- Use of organ (Organist not provided).

Surcharges

Additional time in Chapel (60 minute slots with 40 minute chapel service)	£505
Saturday Service (60 minute slots with 40 minute chapel service from 10.00am)	£235
Sunday Service (60 minute slots with 40 minute chapel service from 10.00am)	£515
Cremation Fees include any environmental levy where applicable	

Unattended Direct Cremation Fee* £525

* Unattended Direct Cremation is an unattended service with no mourners present, carried out in accordance with the Westerleigh Direct Cremation Protocol:
www.stirlingshirecrematorium.co.uk/service-information.php